



'Tis the Season for Shopping and Potential Security Risks

As soon as Halloween is over, the retail industry tells us that the official Holiday Shopping Season has begun! Whether you're shopping online or in the stores, it's important to keep your account information safe. Increased shopping activity, this time of year comes with an increase in security risks. You can expect to see more phishing emails, vishing voicemail messages, and blatant attempts to steal your financial information.

As of October 23, 2018 suspicious debit card activity alerts will be sent to customers via text message with detailed instructions from Providence Bank. This new feature is just one of the ways we are working to maintain the account security of our customers.

Another way to help keep your account information safe during the holidays and every day, is a new technology that we're pleased to offer free of charge to all customers who have an account with a debit card associated with it. With the [Card Valet®](#) app, you decide when, where, and how your payment cards are used. You can set limits, receive alerts anytime the card is used, and turn the cards on and off. The Card Valet® app is a great way to protect yourself from fraud. The Card Valet® app is free to download and available on Google Play or the Apple App Store.

In addition to adding a layer of security to your accounts, the app can also help you manage your personal accounts. You can set spending limits for general use, or by merchant type, as well as establish controls depending upon location. It's also easy to view transactions and monitor account balances. Monitoring and tracking transactions will help keep you aware of any suspicious activity on your account.

For more information, visit our [website](#) or call us at 678-624-2265.



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